

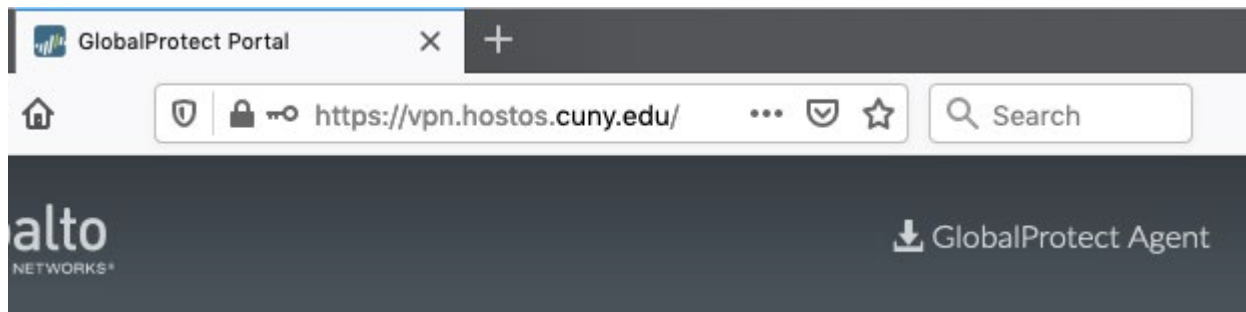
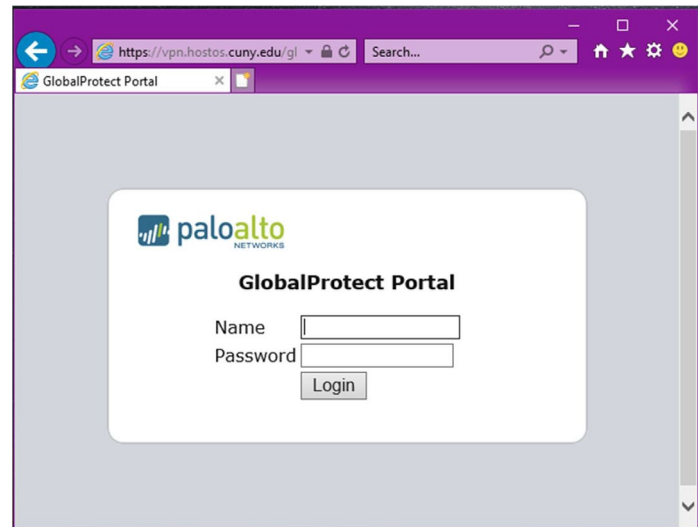
INSTRUCTIONS FOR INSTALLING AND CONFIGURING VPN

VPN is a private network that uses the internet to securely connect to the HOSTOS network. By establishing a reliable and secure connection through VPN, users can remotely access restricted on-site resources such as applications, databases, network shares and specialized software.

WINDOWS: Installing Global Protect

Keep in mind the step by step details may differ depending on the version of Windows you are using. The following steps are based on Windows 10 Enterprise.

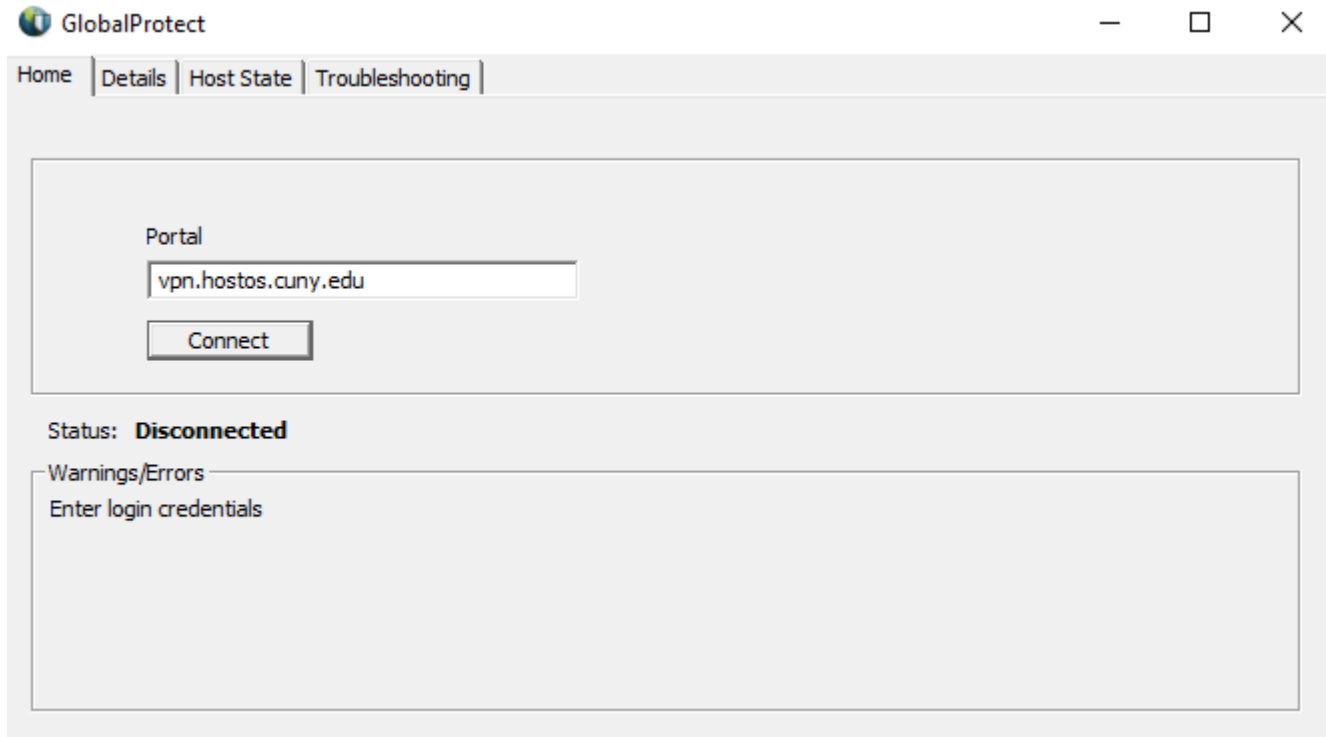
1. Before you proceed, if you had previously installed **Cisco Anywhere Connect**, you will need to uninstall it.
2. Restart your computer.
3. Make sure your computer is connected to the internet.
4. Open an Internet browser and go to:
<https://vpn.hostos.cuny.edu>.
5. Enter your Hostos username and password and click **Login**.
6. Once you are logged in, click on **Global Protect Agent** on the top right to go to the download page.



7. Select and download the appropriate version of Global Protect for your computer. To determine which version of the installer is needed for your computer, go to Microsoft 's Website:
[How to Tell If You Have Windows 64-bit or 32-bit](#).
8. After download is completed, click on **Run** to begin the installation.
9. Follow the prompts to complete the installation.

WINDOWS: Configure Global Protect

1. Launch GlobalProtect by searching for it or clicking on the GlobalProtect globe icon on the Taskbar.

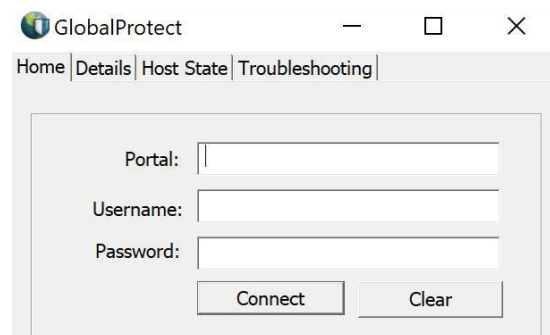


2. Enter VPN.HOSTOS.CUNY.EDU in the Portal field and click **Connect**.
3. At the GlobalProtect login prompt, enter the following information:

PORTAL: vpn.hostos.cuny.edu

USERNAME: same as your Hostos username

PASSWORD: same as your Hostos password



4. Click **Connect**.
5. If a successful connection is established, the status in the Global Protect panel will change to **Connected**.
6. Proceed to the next step to connect to your Hostos desktop. To remote in from a Windows computer you will need to use [Remote Desktop Connection](#). To remote in using a MAC use [Microsoft Remote Desktop 10](#).