

Hostos Assessment of Assessment 2020-2021

Orange is "Not Evident"	Yellow is "Emerging"			
Light Green is "Proficient"	Pink is "Excelling"			
	Goal	Not Evident	Emerging	Proficient
Design: Plan	The institution has a formal assessment plan that documents an organized, sustained assessment process covering all major administrative units, student support services, and academic programs.	There is no overall institutional plan for assessment. Assessment may be conducted at the institution, but when it occurs, it is completed on an ad hoc basis, perhaps in response to specific challenges.	Some, but not all functional areas/units conduct assessment systematically and these have policies and plans that pertain to assessment within the area/unit; there is no coordination of or standards for assessment set by the institution.	All functional areas/units conduct assessment systematically and may have written policies to guide the process. There is no overall institutional plan that serves to coordinate use of assessment data to improve institutional effectiveness.
Design: Outcomes	Measurable outcomes have been articulated for the institution as a whole and within functional areas/units, including for courses and programs and nonacademic units.	Outcomes either have not been written, or where they do exist, they are not stated in ways that directly suggest how to measure them.	Some but not all units have their own outcomes statements. For example, academic affairs may have identified student learning outcomes, but no other units have identified outcomes.	All units have outcomes statements, but not all of these are stated in terms that link to measurement operations.
Design: Alignment	More specific subordinate outcomes (e.g., course) are aligned with broader, higher-level outcomes (e.g., program) within units and these are aligned with the institutional mission, goals, and values.	Course/program or other functional area outcomes, when present, are not mapped to or aligned with higher level outcomes nor are they shown to be related to institutional mission, goals, and values.	Alignment of outcomes has been achieved in some but not all areas/units.	Alignment of lower level outcomes to higher level outcomes within areas/units is mostly complete. Alignment of higher levels unit outcomes to institutional mission, goals, and values is not complete.

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Implementation: Resources	Financial, human, technical, and/or physical resources are adequate to support assessment.	No resources are available to support assessment.	Resources to support assessment are handled on an ad hoc basis.	There is budgetary support of assessment activities within units that conduct assessment, but there is no overall institutional plan for providing the full range of resources to support assessment.

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Implementation: Culture	All members of the faculty and staff are involved in assessment activities.	Assessment, if occurring, is done by lone individuals charged with assessment responsibilities.	Some units involve faculty/staff in assessment planning and collection and review of data.	All units involve all faculty/staff in some aspect of assessment, planning data collection, and/or review of data.
Implementation: Data Focus	Data from multiple sources and measures are considered in assessment.	Assessment data are not collected.	Assessment data are collected in one or more units but consists primarily of survey results and/or anecdotal evidence.	All units collect some combination of direct and indirect evidence to assess performance.

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Implementation: Sustainability	Assessment is conducted regularly, consistently, and in a manner that is sustainable over the long term.	The institution cannot document that there is sustainable assessment activity occurring within any functional responsibility areas (academic, student services/support and administrative offices).	The institution can document that sustainable assessment activity is regularly occurring within several units of the institution, but assessment practices are either not universal or not sustainable for the long term.	Assessment is routinely conducted in most, if not all, units. The sustainability of the assessment activity varies in terms of how regularly it occurs or in how systematically outcomes/goals are assessed. Assessment activity is becoming a regular part of each unit's functioning.
Implementation: Monitoring	Mechanisms are in place to systematically monitor the implementation of the assessment plan.	There is little or no evidence that the institution has in place or is developing effective systematic monitoring of the quality and implementation of assessment activities within and across units.	Assessment plans are in place. Systematic monitoring of the quality and implementation of assessment activities is occurring within some units, but not others. There is little evidence of institutional level monitoring of assessment activities.	Systematic monitoring of the quality and implementation of assessment activities is occurring within most, if not all, units. The institution has begun establishing a means for ensuring that all units regularly conduct and report assessment activities.

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Impact: Communication	Assessment results are readily available to all parties with an interest in them.	Assessment results, if they exist, "live" in the individual unit and are not broadly communicated.	Assessment results are owned by the functional area and are shared with others on an as-needed basis.	Units within the institution share assessment results routinely with each other or make them accessible to others within the institution. Public disclosure of appropriate assessment data is limited.
Impact: Strategic Planning & Budgeting	Assessment data are routinely considered in strategic planning and budgeting.	Assessment data stay within the area in which they were collected. They do not factor into institutional strategic planning and budgeting.	One or more units use assessment results in budgetary requests and/ or to inform strategic planning.	Assessment data are used in strategic planning and budgeting, but there is no clear mechanism in place to ensure this is accomplished routinely.
Impact: Closing the Loop	Assessment data have been used for institutional improvement.	There is little or no evidence that assessment results are used for institutional improvement.	There is evidence that assessment results are occasionally used for institutional improvement.	There is evidence that all units regularly use assessment results to inform improvements.

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	Goal	Excelling	Evidence Reviewed	Findings
Design: Plan	The institution has a formal assessment plan that documents an organized, sustained assessment process covering all major administrative units, student support services, and academic programs.	There is a written plan that specifies responsibility for conducting assessment at both unit and institution levels and that identifies reporting timelines and procedures. The plan also indicates how assessment data is channeled into the strategic planning and budgeting process.	- Systematized assessment reports from across the College (A-PARTs, periodic reviews internal files) - Draft Institutional Assessment Plan (internal file).	Units are working in concert to assess within the guidance of a clear structure. Institutional Effectiveness Plan drafted that includes responsibilities, reporting timelines and procedures, as well as the connection to the strategic planning and budgeting process.
Design: Outcomes	Measurable outcomes have been articulated for the institution as a whole and within functional areas/units, including for courses and programs and nonacademic units.	All units within the institution and the institution as a whole have clearly stated and measurable outcomes.	- Unit Goals (A-PARTs internal files) - SLOs and SOs (A-PARTS internal files, website) - ILOs (internal files) - Pathways (CUNY website) - IAOs (internal files)	Each academic and AES unit has goals <i>and</i> either student learning outcomes or support outcomes. Advising units are also using IAOs. The General Education programs is using Pathways. Hostos now has mission-aligned ILOs.
Design: Alignment	More specific subordinate outcomes (e.g., course) are aligned with broader, higher-level outcomes (e.g., program) within units and these are aligned with the institutional mission, goals, and values.	All units indicate how their outcomes are aligned with institution mission, goals, and values. Alignment within units is specific and appropriate to the unit and its role in the institution. Alignment of outcomes indicates a strong sense of shared purpose within the institution.	- Curriculum Maps (internal files) - PLO/ILO alignment table (internal files) - Pathways/ILO alignment table (internal files) - ILO/Mission alignment table (internal files) - A-PARTs	Curriculum maps align courses to PLOs, and PLOs to ILOs. At the college level, Pathways is mapped to the ILOs, and the ILOs are mapped to the mission. A-PART goals are aligned to the strategic plan and learning/support outcomes to the ILOs and strategic plan, respectively.

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Implementation: Resources	Financial, human, technical, and/or physical resources are adequate to support assessment.	The institution and each area/unit has made a commitment to assessment and provides all necessary resources for assessment.	<ul style="list-style-type: none"> - A-PARTs - Committees charges: IEC, GEPAC, DPAC, AESAC - Job description of Director of Assessment - Draft job descriptions of degree program directors, AES unit directors - Elumen 	Clear structures are in place to support assessment. However, the long-term sustainability of those structures in terms of dedicated resources is not yet set.

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Implementation: Culture	All members of the faculty and staff are involved in assessment activities.	All members of the university community are involved in assessment activities in their respective units. Institution leaders frequently articulate assessment as an important value/activity of the institution.	<ul style="list-style-type: none"> - A-PARTs - DPAC report - AESAC report - GEAC report - Website 	Unit level assessment for some units is limited to the faculty or staff person in charge of reporting for that unit or for general education. However, college-wide culture in increasing through communications and professional development in El Semanario, Chairs/Coordinators and Academic Council meetings as well as promotion of the elumen and the CUNY Assessment 101 course. The website includes an explanation of annual and periodic assessment (AES, Academic, General Education), committess and offices that support it, and an explanation of the process with timelines, templates, and other resources.
Implementation: Data Focus	Data from multiple sources and measures are considered in assessment.	Assessment is based on, where appropriate, multiple measures of performance, including direct and indirect measures and quantitative and qualitative data.	<ul style="list-style-type: none"> - A-PARTs - DPAC report - AESAC report 	Academic and AES units are collecting multiple different types of data in order to assess outcomes.

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Implementation: Sustainability	Assessment is conducted regularly, consistently, and in a manner that is sustainable over the long term.	Assessment is routinely conducted in all appropriate units. The sustainability of the assessment activity is evident in that assessment occurs regularly and systematically and has been ongoing for many years. Assessment activity is a regular part of each unit's functioning.	- A-PARTs - DPAC report - AESAC report - GEAC report	The A-PART system was implemented across the college with high levels of participation: 21 of 28 degree programs (71%) and 43 of 59 AES units (73%). It is set to continue along a clear timeline, though is still new. The redesigned academic periodic review and newly created AES periodic review both stem from the A-PART and have clear schedules, though the redesign put the initial schedule a bit behind.
Implementation: Monitoring	Mechanisms are in place to systematically monitor the implementation of the assessment plan.	There is evidence of systematic monitoring of the quality and implementation of assessment activities within all units. The institution has an established mechanism for monitoring unit compliance with institutional assessment policies.	- DPAC report - AESAC report - GEAC report	The three assessment committees have clear charges related to monitoring assessment, and share this responsibility with OIERA and division heads. The IEC, overseeing all committees, is currently undergoing modification in order to function most effectively.

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Impact: Communication	Assessment results are readily available to all parties with an interest in them.	Assessment results are disseminated to appropriate audiences at appropriate times; data appropriate to external audiences are available in easily accessible public domains; data needed for internal decision making are readily accessible to decision makers.	- Website - Internal file system	Assessment results are not yet shared beyond the division heads, committees, and OIERA. The college is considering its options for sharing this data more widely across the college and to the public.
Impact: Strategic Planning & Budgeting	Assessment data are routinely considered in strategic planning and budgeting.	Institution is able to demonstrate that strategic planning and budgeting processes have routinely used assessment data in decision making.	- Provost guide for reviewing A-PARTS - Operational plan	A-PARTS inform the operational planning process at the college level. They also inform budgetary decisions within each division. However this is a new process and not yet fully established.
Impact: Closing the Loop	Assessment data have been used for institutional improvement.	There is an institutional commitment to using assessment results to inform improvements; all units regularly use assessment data to close the loop; the institution presents evidence that assessment results, including student learning assessment, are routinely used for institutional improvement, effectiveness and planning.	- DPAC report - AESAC report - GEAC report	General education and some academic units are doing this regularly with clear next steps. This is still somewhat in its infancy for AES units, though structures are in place to support it.

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	Goal	Actions
Design: Plan	The institution has a formal assessment plan that documents an organized, sustained assessment process covering all major administrative units, student support services, and academic programs.	Finalize the Institutional Effectiveness Plan and treat it as a living document, regularly referenced and discussed with the entire college community.
Design: Outcomes	Measurable outcomes have been articulated for the institution as a whole and within functional areas/units, including for courses and programs and nonacademic units.	This criterion is in an excellent place after a major push over the past few years. Continue to review outcomes statements to ensure they meet the needs of units as circumstances change.
Design: Alignment	More specific subordinate outcomes (e.g., course) are aligned with broader, higher-level outcomes (e.g., program) within units and these are aligned with the institutional mission, goals, and values.	This is very close to "excelling": all the alignment is there. The next step is developing the "strong sense of shared purpose," that might come from college-wide discussions of ILO assessment results.

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	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="background-color: #000000; color: white;">Goal</th> <th style="background-color: #000000; color: white;">Actions</th> </tr> </thead> <tbody> <tr> <td style="background-color: #ADD8E6; vertical-align: top;"> Implementation: Resources </td> <td style="background-color: #D3D3D3; vertical-align: top;"> Financial, human, technical, and/or physical resources are adequate to support assessment. </td> </tr> <tr> <td style="background-color: #ADD8E6;"></td> <td style="background-color: #FFDAB9; vertical-align: top;"> The support structures are in place, but the college needs a to make a clear, long-term budgetary committment to keep these structures alive and functioning. </td> </tr> </tbody> </table>	Goal	Actions	Implementation: Resources	Financial, human, technical, and/or physical resources are adequate to support assessment.		The support structures are in place, but the college needs a to make a clear, long-term budgetary committment to keep these structures alive and functioning.
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Implementation: Culture	All members of the faculty and staff are involved in assessment activities.	There have been significant advances in assessment capacity, but it is yet to reach the level of culture change. Next steps here would be ongoing widespread professional development and recognition and reward from top leadership.
Implementation: Data Focus	Data from multiple sources and measures are considered in assessment.	Continue to offer professional development on assessment methodology to increase the sophistication of these analyses.

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Implementation: Sustainability	Assessment is conducted regularly, consistently, and in a manner that is sustainable over the long term.	This is an excellent system that is moving along well, with appropriate modifications. Consider adding program directors to DPAC to support its sustainability.
Implementation: Monitoring	Mechanisms are in place to systematically monitor the implementation of the assessment plan.	Review and consider modifying the role and responsibilities of the IEC to reflect any needs that appear upon implementation.

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Impact: Communication	Assessment results are readily available to all parties with an interest in them.	Consider more widely sharing assessment results across the college and with the public, perhaps using fellow CUNY college York as a model.
Impact: Strategic Planning & Budgeting	Assessment data are routinely considered in strategic planning and budgeting.	Continue to build out and normalize the operational planning process and folding in with the A-PART process.
Impact: Closing the Loop	Assessment data have been used for institutional improvement.	Provide professional development to ensure staff and faculty, at all levels, understand how to use assessment results for institutional improvement.

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