

Hostos Assessment of Assessment Baseline August 2019

Orange is "Not Evident"	Yellow is "Emerging"			
Light Green is "Proficient"	Pink is "Excelling"			
	Goal	Not Evident	Emerging	Proficient
Design: Plan	The institution has a formal assessment plan that documents an organized, sustained assessment process covering all major administrative units, student support services, and academic programs.	There is no overall institutional plan for assessment. Assessment may be conducted at the institution, but when it occurs, it is completed on an ad hoc basis, perhaps in response to specific challenges.	Some, but not all functional areas/units conduct assessment systematically and these have policies and plans that pertain to assessment within the area/unit; there is no coordination of or standards for assessment set by the institution.	All functional areas/units conduct assessment systematically and may have written policies to guide the process. There is no overall institutional plan that serves to coordinate use of assessment data to improve institutional effectiveness.
Design: Outcomes	Measurable outcomes have been articulated for the institution as a whole and within functional areas/units, including for courses and programs and nonacademic units.	Outcomes either have not been written, or where they do exist, they are not stated in ways that directly suggest how to measure them.	Some but not all units have their own outcomes statements. For example, academic affairs may have identified student learning outcomes, but no other units have identified outcomes.	All units have outcomes statements, but not all of these are stated in terms that link to measurement operations.

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Design: Alignment	More specific subordinate outcomes (e.g., course) are aligned with broader, higher-level outcomes (e.g., program) within units and these are aligned with the institutional mission, goals, and values.	Course/program or other functional area outcomes, when present, are not mapped to or aligned with higher level outcomes nor are they shown to be related to institutional mission, goals, and values.	Alignment of outcomes has been achieved in some but not all areas/units.	Alignment of lower level outcomes to higher level outcomes within areas/units is mostly complete. Alignment of higher levels unit outcomes to institutional mission, goals, and values is not complete.
Implementation: Resources	Financial, human, technical, and/or physical resources are adequate to support assessment.	No resources are available to support assessment.	Resources to support assessment are handled on an ad hoc basis.	There is budgetary support of assessment activities within units that conduct assessment, but there is no overall institutional plan for providing the full range of resources to support assessment.
Implementation: Culture	All members of the faculty and staff are involved in assessment activities.	Assessment, if occurring, is done by lone individuals charged with assessment responsibilities.	Some units involve faculty/staff in assessment planning and collection and review of data.	All units involve all faculty/staff in some aspect of assessment, planning data collection, and/or review of data.

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Implementation: Data Focus	Data from multiple sources and measures are considered in assessment.	Assessment data are not collected.	Assessment data are collected in one or more units but consists primarily of survey results and/or anecdotal evidence.	All units collect some combination of direct and indirect evidence to assess performance.
Implementation: Sustainability	Assessment is conducted regularly, consistently, and in a manner that is sustainable over the long term.	The institution cannot document that there is sustainable assessment activity occurring within any functional responsibility areas (academic, student services/support and administrative offices).	The institution can document that sustainable assessment activity is regularly occurring within several units of the institution, but assessment practices are either not universal or not sustainable for the long term.	Assessment is routinely conducted in most, if not all, units. The sustainability of the assessment activity varies in terms of how regularly it occurs or in how systematically outcomes/goals are assessed. Assessment activity is becoming a regular part of each unit's functioning.

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Implementation: Monitoring	Mechanisms are in place to systematically monitor the implementation of the assessment plan.	There is little or no evidence that the institution has in place or is developing effective systematic monitoring of the quality and implementation of assessment activities within and across units.	Assessment plans are in place. Systematic monitoring of the quality and implementation of assessment activities is occurring within some units, but not others. There is little evidence of institutional level monitoring of assessment activities.	Systematic monitoring of the quality and implementation of assessment activities is occurring within most, if not all, units. The institution has begun establishing a means for ensuring that all units regularly conduct and report assessment activities.
Impact: Communication	Assessment results are readily available to all parties with an interest in them.	Assessment results, if they exist, "live" in the individual unit and are not broadly communicated.	Assessment results are owned by the functional area and are shared with others on an as-needed basis.	Units within the institution share assessment results routinely with each other or make them accessible to others within the institution. Public disclosure of appropriate assessment data is limited.

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Impact: Strategic Planning & Budgeting	Assessment data are routinely considered in strategic planning and budgeting.	Assessment data stay within the area in which they were collected. They do not factor into institutional strategic planning and budgeting.	One or more units use assessment results in budgetary requests and/ or to inform strategic planning.	Assessment data are used in strategic planning and budgeting, but there is no clear mechanism in place to ensure this is accomplished routinely.
Impact: Closing the Loop	Assessment data have been used for institutional improvement.	There is little or no evidence that assessment results are used for institutional improvement.	There is evidence that assessment results are occasionally used for institutional improvement.	There is evidence that all units regularly use assessment results to inform improvements.

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	Goal	Excelling	Evidence Reviewed	Findings
Design: Plan	The institution has a formal assessment plan that documents an organized, sustained assessment process covering all major administrative units, student support services, and academic programs.	There is a written plan that specifies responsibility for conducting assessment at both unit and institution levels and that identifies reporting timelines and procedures. The plan also indicates how assessment data is channeled into the strategic planning and budgeting process.	Institutional Assessment Plan 2013-2017, interview with Director of Institutional Research and Assessment	An educational plan was written for 2013-2017 but it does not seem to have been followed and is very centered on OIRSA.
Design: Outcomes	Measurable outcomes have been articulated for the institution as a whole and within functional areas/units, including for courses and programs and nonacademic units.	All units within the institution and the institution as a whole have clearly stated and measurable outcomes.	Annual Reports and APRs for Academic Departments and Degree Programs, interviews with Provost, Fellows and Executive Associate. AES Year End Reports, Outcomes Assessment Charts, interviews with Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	Presence and quality vary across Academic Units. They do not yet have any current evidence for BHSS, and Library. Evidence is spotty for AES, but present.

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Design: Alignment	More specific subordinate outcomes (e.g., course) are aligned with broader, higher-level outcomes (e.g., program) within units and these are aligned with the institutional mission, goals, and values.	All units indicate how their outcomes are aligned with institution mission, goals, and values. Alignment within units is specific and appropriate to the unit and its role in the institution. Alignment of outcomes indicates a strong sense of shared purpose within the institution.	Annual Reports and APRs for Academic Departments and Degree Programs, interviews with Provost, Fellows and Executive Associate. AES Year End Reports, Outcomes Assessment Charts, interviews with Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	Only English and Math submitted current evidence of alignment to Gen Ed. AES no alignment yet.
Implementation: Resources	Financial, human, technical, and/or physical resources are adequate to support assessment.	The institution and each area/unit has made a commitment to assessment and provides all necessary resources for assessment.	Interviews with Provost, Associate Dean, Fellows and Executive Associate, Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	There is money to support assessment fellows in OAA but not clear how others are compensated (i.e. coordinators). There is money for software, but nothing for ongoing PD. One-off events mentioned but did not review evidence.
Implementation: Culture	All members of the faculty and staff are involved in assessment activities.	All members of the university community are involved in assessment activities in their respective units. Institution leaders frequently articulate assessment as an important value/activity of the institution.	Interviews with Provost, Fellows and Executive Associate, Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	Some units are doing this, some not. No ongoing cross-college committees or professional development to help with horizontal communication critical to cultural development – vertical only.

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Implementation: Data Focus	Data from multiple sources and measures are considered in assessment.	Assessment is based on, where appropriate, multiple measures of performance, including direct and indirect measures and quantitative and qualitative data.	Annual Reports and APRs for Academic Departments and Degree Programs, interviews with Provost, Fellows and Executive Associate. AES Year End Reports, Outcomes Assessment Charts, interviews with Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	It seems that all units are collecting evidence of various forms (course materials, AESS counts). They are just not yet analyzing this data or analyzing it at the right (program) level.
Implementation: Sustainability	Assessment is conducted regularly, consistently, and in a manner that is sustainable over the long term.	Assessment is routinely conducted in all appropriate units. The sustainability of the assessment activity is evident in that assessment occurs regularly and systematically and has been ongoing for many years. Assessment activity is a regular part of each unit's functioning.	Annual Reports and APRs for Academic Departments and Degree Programs, interviews with Provost, Fellows and Executive Associate. AES Year End Reports, Outcomes Assessment Charts, interviews with Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	Annual assessment is just beginning on the academic side, not yet at the one-PLO-a-year rhythm. AES dropped off for the past few years. Some APRS/Non-APRS here and there, many unfinished.

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Implementation: Monitoring	Mechanisms are in place to systematically monitor the implementation of the assessment plan.	There is evidence of systematic monitoring of the quality and implementation of assessment activities within all units. The institution has an established mechanism for monitoring unit compliance with institutional assessment policies.	Annual Reports and APRs for Academic Departments and Degree Programs, interviews with Provost, Fellows and Executive Associate. AES Year End Reports, Outcomes Assessment Charts, interviews with Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	No evidence of this except one checklist from ADM. The result is that units across the college are not systematically getting contextualized feedback, which decreases investment in the process. No one is currently assessing Gen Ed.
Impact: Communication	Assessment results are readily available to all parties with an interest in them.	Assessment results are disseminated to appropriate audiences at appropriate times; data appropriate to external audiences are available in easily accessible public domains; data needed for internal decision making are readily accessible to decision makers.	Annual Reports and APRs for Academic Departments and Degree Programs, interviews with Provost, Fellows and Executive Associate. AES Year End Reports, Outcomes Assessment Charts, interviews with Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	Things are buried deep and held with individuals. Online sharing is not consistent.

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Impact: Strategic Planning & Budgeting	Assessment data are routinely considered in strategic planning and budgeting.	Institution is able to demonstrate that strategic planning and budgeting processes have routinely used assessment data in decision making.	Annual Reports and APRs for Academic Departments and Degree Programs, interviews with Provost, Fellows and Executive Associate. AES Year End Reports, Outcomes Assessment Charts, interviews with Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	Not seeing assessment connected to any of these larger processes.
Impact: Closing the Loop	Assessment data have been used for institutional improvement.	There is an institutional commitment to using assessment results to inform improvements; all units regularly use assessment data to close the loop; the institution presents evidence that assessment results, including student learning assessment, are routinely used for institutional improvement, effectiveness and planning.	Annual Reports and APRs for Academic Departments and Degree Programs, interviews with Provost, Fellows and Executive Associate. AES Year End Reports, Outcomes Assessment Charts, interviews with Exec Asst to VP Student Development, Chief of Staff CEWD, OIRSA staff, Admin Coordinator ADM and AVP of IT.	Only a few academic reports had actual assessment results, fewer included closing the loop. AES had a few as well. They may be doing it but there is not clear evidence, particularly on an annual basis.

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	Goal	Actions
Design: Plan	The institution has a formal assessment plan that documents an organized, sustained assessment process covering all major administrative units, student support services, and academic programs.	Review/rewrite plan toward the end of this transition period.
Design: Outcomes	Measurable outcomes have been articulated for the institution as a whole and within functional areas/units, including for courses and programs and nonacademic units.	Review quality of outcomes in OAA with rubric, define/review outcomes in AES, create ILOs.

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Design: Alignment	More specific subordinate outcomes (e.g., course) are aligned with broader, higher-level outcomes (e.g., program) within units and these are aligned with the institutional mission, goals, and values.	Make sure alignment is there for all departments. Begin this process with cross-college annual template.
Implementation: Resources	Financial, human, technical, and/or physical resources are adequate to support assessment.	Clarify yearly budgetary commitment based on assessment of what has worked/needs improvement.
Implementation: Culture	All members of the faculty and staff are involved in assessment activities.	Need from-the-ground-up cross-college activities (committees, learning, celebration, communication). Common language will aid with culture building as well.

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Implementation: Monitoring	Mechanisms are in place to systematically monitor the implementation of the assessment plan.	Need person(s)/committee "where the buck stops" that provides feedback to departments/units and produces reports on the status of assessment college-wide.
Impact: Communication	Assessment results are readily available to all parties with an interest in them.	Create college-wide assessment repository. Consider sharing some level of information online.

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Impact: Strategic Planning & Budgeting	Assessment data are routinely considered in strategic planning and budgeting.	Connect annual reporting to strategic planning and budgeting – develop calendar to align these processes.
Impact: Closing the Loop	Assessment data have been used for institutional improvement.	This, like data collection, may be happening unnoticed and just need reframing. So either grow or highlight this activity, focusing on an annual rhythm.